

West Wimmera Health Service
Support at Home Pricing Schedule
Effective 1 November 2025 – 30 June 2026

Clinical Supports				
Service Description	Unit of Measure	Day/time	Interval	WWHS Price \$
Nursing Care - Registered Nurse - Enrolled Nurse	\$ per interval	Standard	15mins	\$54.10
			30mins	\$108.10
			45mins	\$162.20
			60mins	\$188.00
		Non-standard	15mins	\$61.00
			30mins	\$121.90
			45mins	\$182.90
			60mins	\$212.00
		Saturday	15mins	\$81.10
			30mins	\$162.20
			45mins	\$243.20
			60mins	\$282.00
		Sunday	15mins	\$94.60
			30mins	\$189.20
			45mins	\$283.80
			60mins	\$329.00
		Public Holiday	15mins	\$108.10
			30mins	\$216.20
			45mins	\$324.30
			60mins	\$376.00
	@cost	Nursing Care Consumables		@cost
Allied Health and other Therapeutic Services - Allied Health Therapy Assistant - Dietitian or Nutritionist - Exercise Physiologist - Occupational Therapist - Physiotherapist - Podiatrist - Social Worker - Speech Pathologist	\$ per interval	Standard	15mins	\$63.30
			30mins	\$126.50
			45mins	\$189.80
			60mins	\$220.00
		Non-standard	15mins	\$71.30
			30mins	\$142.60
			45mins	\$213.90
			60mins	\$248.00
		Saturday	15mins	\$94.90
			30mins	\$189.80
			45mins	\$284.60
			60mins	\$330.00
		Sunday	15mins	\$110.70
			30mins	\$221.40
			45mins	\$332.10
			60mins	\$385.00
		Public Holiday	15mins	\$126.50
			30mins	\$253.00
			45mins	\$379.50
			60mins	\$440.00

Community Health Class	\$ per hour or part thereof based on attendance time		60mins	\$50.00
Nutrition	@cost	Prescribed Nutrition		@cost
Care Management - Home Support Care Management (Non-Clinical) - Home Support Care Management (Clinical) Restorative Care Management - Home Support Restorative Care Management (clinical only)	\$ per interval	Standard	15mins	\$38.75
			30mins	\$77.50
			45mins	\$116.25
			60mins	\$155.00
Independence				
Personal Care - Assistance with self-care and activities of daily living - Assistance with self-administration of medication - Continence Management (non-clinical)	\$ per interval	Standard	15mins	\$33.10
			30mins	\$66.10
			45mins	\$99.20
			60mins	\$115.00
		Non-standard	15mins	\$37.10
			30mins	\$74.20
			45mins	\$111.30
			60mins	\$129.00
		Saturday	15mins	\$49.70
			30mins	\$99.50
			45mins	\$149.50
			60mins	\$173.00
		Sunday	15mins	\$57.80
			30mins	\$115.60
			45mins	\$173.40
			60mins	\$201.00
Public Holiday	15mins	\$66.10		
	30mins	\$132.30		
	45mins	\$198.40		
	60mins	\$230.00		
Social Support and Community Engagement Group Social Support	\$ per hour or part thereof based on attendance time	Standard	60mins	\$50.00
Social Support and Community Engagement Individual Social Support	\$ per interval	Standard	15mins	\$33.10
			30mins	\$66.10
			45mins	\$99.20

- Accompanied Activities - Cultural Support - Digital Education & Support - Assistance to maintain personal affairs		Non-standard	60mins	\$115.00
			15mins	\$37.10
			30mins	\$74.20
			45mins	\$111.30
		Saturday	60mins	\$129.00
			15mins	\$49.70
			30mins	\$99.50
			45mins	\$149.20
		Sunday	60mins	\$173.00
			15mins	\$57.80
			30mins	\$115.60
			45mins	\$173.40
		Public Holiday	60mins	\$201.00
			15mins	\$66.10
			30mins	\$132.30
			45mins	\$198.40
Respite - Flexible Respite - Community and Centre-Based Respite	\$ per interval	Standard	60mins	\$230.00
			15mins	\$33.10
			30mins	\$66.10
			45mins	\$99.20
		Non-standard	60mins	\$115.00
			15mins	\$37.10
			30mins	\$74.20
			45mins	\$111.30
		Saturday	60mins	\$129.00
			15mins	\$49.70
			30mins	\$99.50
			45mins	\$149.20
		Sunday	60mins	\$173.00
			15mins	\$57.80
			30mins	\$115.60
			45mins	\$173.40
Transport Direct Transport (driver and car)	\$ one way	Standard	60mins	\$201.00
			15mins	\$66.10
			30mins	\$132.30
			45mins	\$198.40
		Non-standard	60mins	\$230.00
			15mins	\$66.10
			30mins	\$132.30
			45mins	\$198.40
		Saturday	60mins	\$230.00
			15mins	\$66.10
			30mins	\$132.30
			45mins	\$198.40
		Sunday	60mins	\$230.00
			15mins	\$66.10
			30mins	\$132.30
			45mins	\$198.40
		Standard	<20km	\$50.00
			21-40km	\$60.00
			41-60km	\$70.00
			61-80km	\$80.00
			81-120km	\$90.00
			121km+	Price on Application
		Non-standard	<20km	\$56.00
			21-40km	\$68.00
			41-60km	\$79.00
			61-80km	\$90.00
			81-120km	\$101.00
			121km+	Price on Application

		Saturday	<20km	\$75.00
			21-40km	\$90.00
			41-60km	\$105.00
			61-80km	\$120.00
			81-120km	\$135.00
			121km+	Price on Application
		Sunday	<20km	\$88.00
			21-40km	\$105.00
			41-60km	\$123.00
			61-80km	\$140.00
			81-120km	\$158.00
			121km+	Price on Application
		Public Holiday	<20km	\$100.00
			21-40km	\$120.00
			41-60km	\$140.00
			61-80km	\$160.00
			81-120km	\$180.00
			121km+	Price on Application
Assistive Technology and Home Modifications	Price on Application			
Everyday Living				
Domestic Assistance • General House Cleaning • Laundry Services • Shopping Assistance	\$ per interval	Standard	15mins	\$28.80
			30mins	\$57.50
			45mins	\$86.30
			60mins	\$100.00
		Non-standard	15mins	\$32.50
			30mins	\$65.00
			45mins	\$97.50
			60mins	\$113.00
		Saturday	15mins	\$43.10
			30mins	\$86.30
			45mins	\$129.40
			60mins	\$150.00
		Sunday	15mins	\$50.30
			30mins	\$100.60
			45mins	\$150.90
			60mins	\$175.00
		Public Holiday	15mins	\$57.50
			30mins	\$115.00
			45mins	\$172.50
			60mins	\$200.00
Home Maintenance and Repairs • Gardening • Home Maintenance & Repairs	\$ per interval	Standard	15mins	\$35.40
			30mins	\$70.70
			45mins	\$106.10
			60mins	\$123.00
		Non-standard	15mins	\$39.70
			30mins	\$79.40
			45mins	\$119.00

			60mins	\$138.00
		Saturday	15mins	\$53.20
			30mins	\$106.40
			45mins	\$159.60
			60mins	\$185.00
		Sunday	15mins	\$61.80
			30mins	\$123.60
			45mins	\$185.40
			60mins	\$215.00
		Public Holiday	15mins	\$70.70
			30mins	\$141.50
			45mins	\$212.20
			60mins	\$246.00
	@cost	Expenses for Home Maintenance & Repairs		
Meals • Meal Preparation (excl. ingredients)	\$ per interval	Standard	15mins	\$33.10
			30mins	\$66.10
			45mins	\$99.20
			60mins	\$115.00
		Non-standard	15mins	\$37.10
			30mins	\$74.20
			45mins	\$111.30
			60mins	\$129.00
		Saturday	15mins	\$49.70
			30mins	\$99.50
			45mins	\$149.20
			60mins	\$173.00
		Sunday	15mins	\$57.80
			30mins	\$115.60
			45mins	\$173.40
			60mins	\$201.00
		Public Holiday	15mins	\$66.10
			30mins	\$132.30
			45mins	\$198.40
			60mins	\$230.00
Meals • Meal Delivery - Standard	\$ per meal	Standard		\$24.00
		Non-standard		\$27.00
		Saturday		\$36.00
		Sunday		\$42.00
		Public Holiday		\$48.00
Meal – food cost	\$ per meal	Client fee*		\$7.50

**As the cost of food is excluded, you must personally pay a fee to cover the cost of the raw ingredients when using your Support at Home package to purchase a meal from us. This will be invoiced to you along with any Participant Contributions payable under this Agreement and any other agreed fees.*

Day		Time
Standard (in home)	Mon – Fri (business days)	08:00 to 18:00
Standard (in centre)	Mon – Fri (business days)	08:30 to 17:00
Non-standard (in home)	Mon – Fri (business days)	00:00 to 07:59, 18:01 to 23:59
Saturday (in home)		All day
Sunday (in home)		All day
Public holiday (in home)		All day

Important information

Other Services: Please let us know if you want us to provide a service that isn't listed above. Should WWHS utilise a third party to provide services in order to give effect to a request by you, the cost of the service may differ from that listed in our Pricing Schedule. You will be notified of the cost prior to the commencement of the service and you must tell us immediately if you do not agree to the cost.

WWHS may engage our preferred third party suppliers to provide services where necessary or appropriate or where requested by our clients. These are the rates we charge when engaging services from our preferred suppliers. We cannot guarantee access to any or all of our preferred suppliers at your location, so you may not receive the cheapest rate within this range.

Cancellation: If you cancel a service provided by WWHS within one week of a scheduled service a cancellation fee equal to the service will be charged. If WWHS has to cancel a service and you want the service provided by a third party provider instead, the cost of the service may differ from the WWHS charge, and you will be notified of the cost prior to the commencement of the service. If you cancel a service provided by an agreed third party provider any cancellation fee charged by the provider will be on-charged.

Fee increases: In line with each increase in Support at Home Subsidy rates (and applicable supplements) as published by Department of Health and Aged Care (which is usually on 1 July each year), with effect from the date the subsidies change.

AND

By the greater of any increase in CPI (All Groups, Melbourne) and any increase in the average wages of personnel concerned with the provision of home care (casual and permanent) under an applicable award or industrial instrument since the prior year. This is in addition to any increase to reflect changes in the Support at Home Subsidy rates.

GST: If GST applies to services, it will be added to the service charge. Generally services provided by WWHS are GST free.

Contact Details:

Community Care
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