

COMMONWEALTH HOME SUPPORT PROGRAM (CHSP) FEE SCHEDULE



West Wimmera Health Service as a CHSP provider requires you to make a personal contribution to your services. We endeavor to keep our rates affordable and use a simple method of concession and non-concession status. Proof of concession is provided by the supply of a pensioner card to a staff member. If you are a non-pensioner and are concerned about the cost of services, please consider a financial hardship application. Our staff can assist in explaining the

CHSP Personal Contribution Fees

Activity type	Unit	Concession Rate	Non-Concession Rate
Allied Health	Visit	\$10.00	\$18.00
Domestic Assistance	Hour	\$9.50	\$18.00
Flexible Respite	Session	\$10.50	\$15.50
Home Maintenance (plus materials)	Hour	\$15.50	\$25.00
Home Modifications	Service	POA*	POA*
Meals - Delivered	Meal	\$14.00	\$16.00
Nursing - In Centre	Visit	\$4.00	\$8.00
Nursing - In Home	Hour	\$6.00	\$15.00
Nursing Consumables - Standard	Service	\$5.00	\$5.00
Nursing Consumables - Complex	Service	\$25.00	\$25.00
Nursing Consumables - Premium	Service	POA*	POA*
Personal Care	Hour	\$7.00	\$10.00
Social Support Group - Centre (transport supplied, no meal)	Session	\$6.00	\$6.00
Social Support Group - Centre (meal and transport supplied)	Session	\$12.00	\$12.00
Social Support Group - Outing / Centre (no meal supplied)	Session	\$10.00	\$10.00
Social Support Group - Group Getaway	Length of Trip	POA*	POA*
Social Support Individual - in town boundaries	Hour	\$9.50	\$18.00
Social Support Individual - outside town boundaries	Hour	\$14.00	\$22.00
Transport	Return Trip	Town boundaries \$7.00	Outside boundaries POA*

*Price on Application

CHSP HOME SUPPORT SERVICE DESCRIPTIONS

Allied Health

Healthcare services provided by professionals such as a physiotherapist, occupational therapist, speech pathologist, podiatrist, dietitian, exercise physiologist, and social worker.

Domestic Assistance

Assistance with household tasks such as cleaning, laundry and shopping.

Flexible Respite

Support services designed to provide temporary relief and support for caregivers.

Home Maintenance

Basic home maintenance and gardening to maintain a safe home environment.

Home Modifications

Adaptations and alterations made to the home to improve accessibility and safety.

Meal Delivery

Supply and delivery of meals to your home or at an organised centre base.

Nursing - In Centre

Nursing services delivered within our West Wimmera Health Service facilities - community health centres, blood and infusion clinics and treatment rooms.

Nursing - In Home

The Community Nurse will provide care to you in the comfort of your own home.

Nursing Consumables

Nursing supplies such as wound dressings will be charged in addition to nursing fees. .

Personal Care

Assistance with daily living and self-care tasks like eating, bathing, dressing, and medication.

Social Support Group - Centre (transport supplied, no meal supplied)

Group activities and socialisation opportunities held at your local centre, with transport provided as part of the program. Bring your own meal.

Social Support Group - Centre (meal supplied)

Group activities and socialisation opportunities held at your local centre, with meals and transport provided as part of the program.

Social Support Group - Outing (no meal supplied)

Group outings at off-site locations with transport provided as part of the service.

Social Support Group - Group Getaway

Organised group trips and excursions at off-site locations.

Social Support Individual

One-on-one support and companionship provided in the home or community.

Transport

Assistance with transportation to appointments, social activities, and usual outings.

If you have any questions, please contact CHSP Services Coordinator on 5391 4333 or email chsp@wwhs.net.au

Additional information

- West Wimmera Health Service offers CHSP services to eligible clients registered with My Aged Care.
- Please note there is no cost for Cancer Support Group, Cardiac Rehabilitation Group, Falls and Balance, Gentle Exercise, Healthy Legs/Happy Feet, Occupational Therapy and Social Work.
- There will be no cost for children under 18, whose parents have proof of concession. Concession will cover health care card, disability and aged pension care holders. Seniors Card does not apply.
- If concerned about the cost of services, please ask our staff to explain the financial hardship application process. A late fee of \$10 may be applied to accounts outstanding after 60 days.
- The above fees are current as of 1 July 2026. Fees are reviewed annually and are subject to change.
- All services and products are arranged and approved in consultation with you and are based on your assessed needs and established goals within your care plan;
- As West Wimmera Health Service has a responsibility to staff, 24 hours' notice of cancellation is required to ensure no cancellation fee. If notification is not received in this timeframe full service charges will apply.
- On Public Holidays, only personal care services will go ahead and all other services will be cancelled for the day of the Public Holiday.
- CHSP funding cannot cover services or products funded by another source such as Support at Home, TAC, Medicare or private health.
- Our preferred method of payment is via direct debit for in home services. If you are receiving services at a West Wimmera Health Service facility, you are able to pay over the counter after your visit. If you receive home visits you will receive a monthly invoice.

Please sign below to state your acceptance of the above fees.

Name

Pension number (if applicable):

Signature Date