



WWHS

WEST WIMMERA HEALTH SERVICE

Celebration of Service

2016

Board of Governance members, staff, new graduate nurses and nursing students contribute significantly to the mix of services and programs emanating from West Wimmera Health Service.

It is our belief that we must recognise the long term commitment to the Vision, Mission and Values of this Service by Staff and Board Members over many years and thank them sincerely for their influence on the development of West Wimmera Health Service as a leader in rural healthcare.

To the trainees and graduates we congratulate you on your achievements this year and wish you a long and productive career in your chosen field of healthcare.

The purpose of the presentations this evening is to enable the Board of Governance and the Chief Executive Officer to acknowledge and congratulate all those receiving an Award.

Graduate Nurses and Nurse Trainee Program

Nurse Trainee Program

We offered the Diploma in Nursing Traineeship during the year through the Federation University (Horsham Campus) with three participants completing their Traineeship this year.

This course provides the applicants with the competencies, skills and knowledge to gain registration as an Enrolled Nurse.

2016 Nurse Trainees:

- Melissa Davis
- Lucy Paterson
- Lachlan Campbell

Graduate Nurses

The Graduate Nurse Program offers newly graduated Registered Nurses exposure to the diversities of Rural health care. The Program is conducted over 12 months and participants receive clinical experience to consolidate their learnings, along with a structured learning experience relevant to the beginning practitioner.

The program is also beneficial in recruiting Registered Nurses as well as bringing new ideas and planning for patient care.

2016 Graduate Nurses:

- Tracey Jarred
- Rebecca Powell-Hodges
- Annie Coustley
- Eh Lar Moo Tain Thu

10 Years of Service

Anthony Breavington

Anthony began life at the Service as a Registered Nurse in our Nhill Hospital Acute ward. After a number of years Anthony transferred to Iona Digby Harris Nursing Home where he worked until his retirement in January 2016.

Sheryl McKenzie

Sheryl works as a Personal Care Worker at our Jeparit Nursing Home as part of this valued service to our Jeparit based residents. Sheryl has also provided activities for the Residential clients for many years a role she truly loves. Sheryl knows the residents likes and dislikes and ensures every little detail is attended to.

Darren Lyall

Darren is a valued member of our Goroke home based personal care team; a service much appreciated by our Goroke community. Darren has undertaken studies at Certificate III level in Home and Community Care and Aged Care. Darren also performs the role of Health and Safety Representative at Goroke having completed a 5 – Day OHS course in 2009.

Teresa Gould

Teresa has worked permanently with us in the Jeparit Nursing Home, Teresa provides reliable and high quality personal care to our residents. Teresa trained later in her life but has given it her 100% dedication and is a reliable and loved worker at Jeparit by both staff and residents alike.

Michelle Merrett

Michelle started with us as a general services assistant at Nhill Hospital. She eventually moved on to a short stint as a Personal Care Worker in Iona, before training to become an Enrolled Nurse also in Iona. Michelle recently commenced training to become a Registered Nurse.

Michelle loves to get the residents involved in community happenings such as Cup Day, Nhill Show, Christmas and Easter. She comes to work with a great attitude and makes a difference every day.

Susan Sluggett

Susan was a reliable member with a very happy and accommodating disposition at our Natimuk Campus with the general services team, before retiring in January 2016.

Susan was very committed and reliable and always took great pride in ensuring the facility was clean and that residents rooms were tended to with respect. She always had time for a chat with the residents while attending her duties.

Jennifer Rentsch

An Enrolled Nurse at Natimuk Nursing Home, Jennifer is continuing to make a positive difference to the lives of our Natimuk aged care residents.

Jennifer is a reliable worker who attends to her duties with a minimum of fuss, and is a valued member of the health care team.

Katrina Rabone

Starting out working at our Kaniva general services department, Katrina ventured to Natimuk to work for a short time as a Personal Care Worker. Upon completing her studies, Katrina now works as an Enrolled Nurse at our Natimuk Nursing Home.

Katrina Lloyd

An Enrolled Nurse, Katrina has worked both in our Natimuk Lockwood Hostel and Natimuk Nursing Home and continues to play an important role in the care of our Natimuk based residents. Katrina has great passion for her role and the resident's comfort. Katrina represents her colleagues as a Health and Safety Representative at Natimuk having undertaken a 5 day OHS course in 2014.

Katrina has a menagerie of animals that she regularly brings into the home for residents to enjoy.

Melanie Albrecht

Starting out as Operations Manager after completing a double degree in Law and International Studies, Melanie is now the Executive Director of Operations and Performance. Melanie has also since completed a double Master's Degree in Health and Business Administration which she uses to great effect in optimising the efficiency and effectiveness in all aspects of West Wimmera Health Service business operations..

Elizabeth Pfeiffer

'Liz' works in our Nhill general services team and has also helped out at Olivers Café. Liz's personality brightens the day of all around her in the workplace. She always puts maximum effort into her daily tasks.

Liz loves her music and is a member of Nhill's Sing Australia group.

Graeme Ruse

Graeme worked as our Oliver's Café chef for a number of years before transferring to our administration department. Graeme was the professional "all rounder" at our much loved Olivers Café where he was able to be a Chef, work front and back of house and also mentor the supported employees on a daily basis. His versatility and friendly disposition was very warming to all.

Graeme and Shirley Avery made a formidable partnership not to mention great food and coffee. In recent years Graeme swapped his apron for a desk and has become a valued part of our finance team's receivables department.

Tennille Gould

Tennille began at West Wimmera Health Service as a Registered Nurse working initially in the Nhill Hospital Acute ward before moving over to work at the Rainbow and Jeparit campuses.

For the past four years Tennille has excelled as our Return to Work Coordinator; a vital role in helping our injured workers get back to their full working capacity as soon as possible.

Tennille was instrumental in West Wimmera Health Service being a Finalist in the Leadership in the Public Sector Leading the Way in Health, Safety and Wellbeing Award 2014.

Anthony Croke

Anthony joined West Wimmera Health Service in June 2006 as a handyman in the Engineering and Maintenance Department. In recent years he has been in charge of the vehicle fleet ensuring all vehicles were well maintained and all daily transport needs across the Service were met at all times – a challenging task extremely well performed!

Kathryn Kennedy

Kate is our fundraising coordinator who keeps coming up with innovative and exciting ways to raise much needed funds and also promote the Service generally.

Who could forget the magnificent Extravaganza which involved people from all West Wimmera Health Service communities – a wonderful sparkling night! And the 'Pink' Concert – another great fundraising event evidence of Kate's organisation prowess.

In recent years Kate has driven the fundraising efforts of the Murray to Moyne cycle relay team and the West Wimmera Health Service Fun Run, which has developed in activities and competitors becoming more popular each year and this year introduced a Melbourne Cup Day luncheon.

Well done Kate. We look forward to many more of your wonderful ideas for fundraising for West Wimmera Health Service.

15 Years of Service

Karen Shurdington

Karen joined WWHS as a new Graduate Occupational Therapist and has worked with us since. As an Occupational Therapist Karen has assisted many clients regain daily living skills including adapting living environments to maximise personal productivity, wellbeing, and quality of life in their everyday lives.

Karen has a particular interest working with young children to improve fine-motor skills, and works with Kindergarten and school aged children in this regard.

Karen has provided a constant presence in the Occupational Therapy department assisting and mentoring many new graduate Occupational Therapists over the years, and is an important member of the wider allied health team.

Wendy Essex

Wendy works at our Kaniva campus as an Enrolled Nurse mainly caring for our aged care residents. Previously Wendy worked as a district nurse at Goroke.

Wendy has great passion for her role and often goes above and beyond especially for the Aged Care residents, bringing them special treats.

Wendy usually arrives at work even an hour before she is rostered to commence, she is respected by colleagues and residents alike.

Annie Coustley

Annie started as a PCW at Natimuk during which time she furthered her studies to become qualified as a Registered Nurse.

Annie now uses her new skills in the Nhill Acute ward and Natimuk facility.

Annie has done the hard yards to get this far and is an absolute asset to the Service with her can do attitude and quality of care.

Annie's colleagues say she has a passion to learn and is an absolute pleasure to work with. She willingly contributes in any way she can at all times.

Trish Heinrich

Trish completed her Registered Nurse graduate year at Nhill Acute ward way back in 2000 and has moved up through the ranks to the position of Unit Manager – Nhill Acute Care.

Trish is a manager with passion and genuinely cares for her patients and her staff.

Trish is always there putting her hand up for additional tasks and roles because she loves a challenge.

It is a nightmare to get her to leave on time!

Her midnight cooking efforts are appreciated by the clinical division, not many of us haven't had a special cake made on our birthdays, or enjoyed a slice and biscuits just because Trish thought it would be nice to have something at work.

Debra Sanders

Commencing as a Personal Care Worker at our Kaniva Hostel, Debra soon commenced to train as an Enrolled Nurse.

Debra now utilises her training caring for our Kaniva Nursing Home residents. Debra also performs the role of Health and Safety Representative for Kaniva, having undertaken a 5 day OHS course. In 2015 Debra successfully completed a Certificate IV in Training and Assessment.

Periodically Deb travels to Nhill to help out. Deb is always cheerful and sees life and work in a positive light, she has a quick wit and loves a joke with her patients and residents.

Her long time ago hairdressing background sees her prettifying up a patient's hair to feel and look special.

Jane McPhee

Jane works as a Personal Care Worker providing care to Goroke clients in their own homes through the Home Care Packages program.

She also works as a Cleaner at the Goroke Community Health Centre, doing her part to limit infection and ensure the Centre at all times looks immaculate and welcoming to clients, staff and visitors.

Diane Jackson

An Enrolled Nurse, Di worked in our Nhill Acute ward for many years and lately has become an assistant helping out in our Nhill Planned Activity Group.

Di also shares the important role of Nhill Acute ward clerk.

Diane is a real asset to the ward, nothing is any trouble for her and her patients are her top priority.

She is a solid genuine staff member who will not leave until the job is done.

She can be heard having a joke while showering patients which they love.

Darren Gebert

Darren commenced employment with West Wimmera Health Service on the 23rd April 2001 as a handy man with a qualification as a motor mechanic. He quickly became entrenched in the department enjoying learning from an older workmate. With his trade background and knowledge, he completes many an intricate repair to a wide range of equipment.

As time has progressed Darren has accepted many challenges and continues to strive to better himself through education initiatives. He has completed an electrical tagging course, OH & S course and is currently in the process of completing a Certificate IV in Leadership and Management.

Darren's courteous manner and attitude endear him to all associated with West Wimmera Health Service.

Kent Goldsworthy

Kent commenced on 7th May 2001 as a handyman working on the various construction sites at Kaniva, Jeparit, Natimuk & Rainbow.

His previous background in motor mechanics has allowed him to stand the test of time holding him in good stead to complete many and sometimes challenging repair tasks with the attitude that if you cannot buy it lets make it, a very positive attitude for all to aspire too.

Along the journey Kent has completed an electrical tagging course, and under the initial guidance of Kelvin Asplin has now taken ownership of the Essential Service Measures which are a vital cog in the regulatory compliance of West Wimmera Health Service.

Kent's personality and the way he works as a team member with other staff to achieve positive outcomes is a credit to himself and the organisation as well.

Anne Hamilton

Anne works as a Personal Care Worker at Lockwood and Trescowthick Hostels in Natimuk and has provided high quality and consistent care to the residents for the whole of her career at WWHS. Anne has embraced this very challenging role with passion and compassion.

Anne gives that little bit extra every shift she works, doing a resident's hair or making them feel special in some small way.

20 Years of Service

Helen Greig

Helen continues to work as an Enrolled Nurse at our Natimuk Nursing Home. She is another of our highly valued and dedicated carers for our aged care residents.

About 5 years ago after being a night duty nurse for all of her working life, she decided to take a different route to Natimuk to work....and yes, you guessed it, got lost! Staff remember being worried as she is always on time and had to call and assist her with directions.

Christine Deckert

Originally starting as an Enrolled Nurse, Christine trained to become a Registered Nurse and now regularly works as the In Charge Nurse for our Nhill Acute ward and has really stepped up as a leading clinician.

Christine has become one of the Nhill ward movers and shakers and is always willing to try a new idea to improve care for patients.

She has great compassion for her charges and great respect for fellow staff.

Glenda Aristides

Glenda is employed at Natimuk Residential Aged Care and has cooked many delicious meals for our aged care residents and steps up as the cook in charge when required.

Glenda is currently in her first year of Commercial Cookery at Ballarat University, and following her passion, has commenced her journey of being a qualified Chef.

Glenda is a team player and has a high regard for her position.

Staff report that Glenda shows special regard for the whole family of residents and its never any trouble to get them a meal or cup of tea.

Mark Carracher

Mark commenced in 1996 as a handy man at the old Goroke Community Health Centre. His role combines preventative maintenance, day-to-day repairs and gardening and he is a solid and reliable member of staff.

He has seen the wheel turn full circle from the old Centre to the new modern Goroke Community Health Centre successfully embracing the new technology associated with this building.

Mark always willingly accepts challenges to ensure the buildings and surrounds are kept in pristine condition and has done so successfully for a long period of time.

Katrina Fraser

Katrina started out as a Registered Nurse at Natimuk, has since worked as our Goroke manager and for many years has been our aged care assessor.

Katrina has great passion for the older patient and goes above and beyond to assist them in getting the best care in the best place.

Katrina's colleagues report that she has worked hard to get to this position and is respected for her advice and support in this role.

She is a staff member who has a can do attitude and is a pleasure to work with.

25 Years of Service



Denise Rowe

Denise was first employed as an Enrolled Nurse at Nhill Hospital, a role she fulfilled with distinction for many years.

As her family grew Denise decided to follow her dream to become a Registered Nurse and when she gained her Bachelor of Nursing she was employed as a full time Registered Nurse in the acute ward at the Nhill Hospital.

When it was first suggested that a Dialysis Unit was to be set up Denise was one of the main staff members involved in starting it up.

Not satisfied with her accomplishments Denise completed her midwifery qualifications through the University of Ballarat, now Federation University and has also supported the antenatal clinics.

Always one to embrace change, when Denise retired she was working in the vital role of Discharge Coordinator.

Wherever Denise's career took her the one constant was - the patient must always come first!

Well done Denise, we will miss your charming smile and your sincerity.

Beverly Hage

An Enrolled Nurse, Bev has worked as a District Nurse at Natimuk and is now utilising her years of experience at Natimuk Nursing Home.

Bev is a dedicated nurse who can always be relied upon. Bev is also the infection control representative at Natimuk. She has great respect and rapport with both residents and colleagues alike.

Bev is regarded as a nursing All Rounder! She can be asked to do almost anything and is always willing to put her hand up and assist.

Karen Kennedy

Karen was first employed at the Nhill Hospital working in the General Services and Catering Departments. In recent years she has enjoyed a new role at Olivers Café and also Oliver's Kiosk at the Nhill Hospital.

Karen is a very honest, compassionate and trustworthy employee. She exceeds all expectations in her current role. Customers are her priority and her superb customer service is recognised.

Karen always starts her day with a smile for everyone and is able to end her day with a smile knowing that she has given her best with a high level of accomplishment.

Well done Karen and keep up the good work!

Lisa Miller

Lisa is employed as a Registered Nurse at Nhill Hospital in the acute ward and particularly enjoys working in the Operating Theatre.

She is a quiet achiever who gives her best every day. Patients are her highest priority and Lisa's attention to detail is exceptional. The patients in Lisa's care will always receive the best of care!

Her unassuming and professional manner puts patients at ease and is respected by her colleagues.

Well done Lisa you are appreciated.

30 Years of Service



Tracey Merrett

Tracey began her employment as a Registered Nurse at what was the Kaniva District Hospital in February 1986 following completion of her Nurse training in Mildura.

After some years Tracey commenced work as a District Nurse and for an extended period of time combined working on the ward as well as district nursing. During this period she also became responsible for the administration of the Kaniva District Nursing team.

Again Tracey put her hand up to take on yet another role and commenced as West Wimmera Health Service Continence Nurse working one day a week to service not only our Health Service but the greater community, covering 3 separate shires, West Wimmera, Hindmarsh and Yarriambiack.

Tracey is very active in the community providing dynamic education sessions about continence to other shires, other health services and community groups.

Tracey is a key member of the Kaniva team, she is an outstanding educator and mentor to other staff and students. Tracey goes above and beyond for all her clients always in her quiet and unassuming manner, always willing to lend a hand and is highly regarded within our community.

Tania Ryan

Tania started at the Nhill hospital as a student nurse, she then worked in the Nhill Hospital for years.

An Enrolled Nurse, Tania has worked her whole tenure at Iona Digby Harris Nursing Home and been most reliable throughout her 30 years. In more recent years she has worked in both the Nhill acute ward and also in the Dialysis Unit.. Tania is a very conscientious employee and can be relied upon in every one of her roles.

Tania is very conscientious about upskilling and maintaining her knowledge and qualifications.

She loves a joke and the residents love that, she is often seen giving that little bit extra, a hug or touch of a hand or just time to listen. Tania is a nurse we are proud to call our own!

Well done Tania!

Katrina Pilgrim

Kate began her employment at the Nhill Hospital as an administration clerk and receptionist in April 1986.

Over the years she has had experience in most administrative roles moving up to the position of Executive Assistant to the Chief Executive Officer.

Kate is highly skilled in a variety of areas including complex agenda preparation and compilation and minute taking. She has great capacity to work to strict deadlines and can juggle multiple tasks simultaneously.

Kate has a strong work ethic and in this vein undertook study to gain her Certificate IV in Business Management and in 2015 she gained an Advanced Diploma of Management with the former University of Ballarat.

In March 2016 Kate was appointed Manager of Corporate and Quality Services.

Another role Kate has filled with great enthusiasm is as our resident photographer keeping the photographic history of West Wimmera Health Service up to date with photographs of events big and small.

Mary King

Mary has worked at the Kaniva Day Centre for the duration of her employment. She is a qualified Day Centre Instructor and is absolutely passionate about her clients and the important role that socialisation plays in clients remaining independent and living in their own home. She is a powerful advocate for clients, regularly going above and beyond expectations to ensure they receive the best and most appropriate care.

Mary is responsible for coordinating activities and arranging trips out and about for clients. The service has consistently grown in numbers and importance due to the dedication of Mary and her colleagues.

We hope that Mary will continue to be part of the Kaniva Day Centre team for many years to come.

35 Years of Service



Belinda Hartigan

Belinda began her career at Natimuk Bush Nursing Hospital when she was 17 years old and has been with us ever since. It was her first employment and she began in the catering and cleaning department.

She then decided to gain health care qualifications. To her credit Belinda completed a Certificate III in Aged Care and is now a Personal Care Worker at Natimuk Residential Aged Care Centre.

Belinda is very resident focused, they come first and foremost every working hour for Belinda. She has a natural rapport with the residents, especially those with dementia, and is much loved by them. Her compassion for the residents and passion for making sure they are happy and comfortable is an essential element of her work ethic.

Belinda, your colleagues admire your absolute drive as far as the residents are concerned. You have been a most valued member of the team at Natimuk and we will miss you!

40 Years of Service

Glenda Bush

Glenda was one of the first people to join Cooinda when it started at a site at the Nhill Showgrounds in 1976 and continued when Cooinda moved to its present site in Queen Street.

When Cooinda opened Oliver's Diner, now Oliver's Café in the main shopping centre in Nhill, Glenda began working there.

In 2002 after Cooinda merged with West Wimmera Health Service, Glenda commenced working at Snappy Seconds selling quality used clothing and collectables where she enjoyed the interaction with her customers.

Glenda's vision began to deteriorate and she began attending Cooinda Day programs where she became integral to the Cooinda Gardening Crew. Glenda's love of the outdoors and gardening became her purpose and her strong work ethic was instrumental in her continuing with the Crew until July of this year, 2016 when she began to slowly transition to retirement.

While still participating in the Cooinda Gardening Crew her interests are widening and she is now also involved in creative and social programs and activities and chooses when she goes out with the 'Crew'.

Everyone within the Nhill community knows and acknowledges Glenda wherever she is in the town, with the other Cooinda clients or with her support staff.

Glenda has a positive disposition and can always find the bright side of life, has empathy for other people and will always find a kind word to encourage people if they need to be cheered up.

Being a very social person she always has a cheery smile for everyone.

Glenda is a much valued contributor to our Cooinda Disability Services and in particular as a reliable member of our Gardening Service.

Congratulations Glenda from your friends and colleagues at West Wimmera Health Service.

Retirees



Janice Clugston

Janice has worked her way through the rank from Enrolled Nurse to Registered Nurse.

Janice had great knowledge and passion for every job she undertook, this included Nhill Acute Nurse Unit Manager, Goroke Manager, Natimuk Director of Nursing and Registered Nurse at Nhill and Jeparit.

Prior to her retirement Janice trained to be a relief Aged Care Assessment Officer.

Janice was always hungry to do better and get more information on ways to improve.

Her assessment and clinical skills were exceptional.

Janice had an uncanny knack of being able to manipulate the roster and cover shift vacancies with ease.

Wendy Robson

An Enrolled Nurse at Jeparit, Wendy organised many working bees when Jeparit was being rebuilt and encouraged many community members into assisting.

Wendy was very passionate and vocal advocate for patients and residents, always keen to learn more and deliver better care.

She was a stickler to have the facility neat and tidy, an attribute our CEO was very pleased with.

Kevin Merton

Kevin commenced at Cooyinda in August 1994 as a Bus Driver when Cooyinda was a standalone Disability Service prior to Cooyinda amalgamating with West Wimmera Health Service in 1999. Kevin is a very caring person who is genuinely interested in people and their stories. His compassion and empathy resulted in many customers to Snappy's Seconds for his conversational customer service which was greatly appreciated by many new comers to town.

His ability to empower and educate Supported Employees is to be commended. Kevin provided many community outings for people he supported, in particular he attended many TriState Games which is a large annual weekly athletics carnival for people with a disability. Kevin's person centred approach was greatly valued by the people he supported and the impact on the people's lives Kevin touched cannot be under estimated.

Ronald A Ismay

Since his appointment in 1998 Ron has provided the Board with significant financial and management experience and a great depth of local knowledge. He accepted the responsibility and commitment of the role as President of West Wimmera Health Service from 2006 to 2010 and has maintained a keen awareness of the need for effective health and welfare services in our small rural communities.

He has served on most committees and most recently the Executive and Finance Committees.

Ron your advice, enthusiasm and forward thinking in Board discussions will be missed, as will your sense of humour always guaranteed to lighten a difficult moment.

Ron is a staunch member of the Rainbow community and is also a Councillor with the Hindmarsh Shire.

Ron, West Wimmera Health Service thanks you sincerely.

Lester C Maybery

Lester was appointed to the Board of West Wimmera Health Service in 1998 from the Committee of Management of the Natimuk Bush Nursing Hospital.

He has served on the Board for over 17 years and has a comprehensive knowledge of rural communities maintaining a strong commitment to providing sustainable and appropriate health and medical services for the people of the West Wimmera region and the Natimuk Community. He is a past President and Life Member of Natimuk Bush Nursing Hospital.

Over the years Lester has served on several Board Committees, this year he was a member of the Finance and Audit and Governance Committees.

Lester we will miss your sage advice and information.

Anne Krelle

Anne was appointed to the Board of Dunmunkle Health Services in 2012. With her expertise in financial management, Anne has been committed to ensuring sustainable healthcare for her community. She has worked as a volunteer with indigenous communities, assisting with financial administration, and holds a particular interest in Botanic Gardens.

Thank you Anne for your interest in the 'new' West Wimmera Health Service and our best wishes for your future in whatever direction it takes you.

Natalie Krause

Natalie was appointed to the Board of Dunmunkle Health Services in 2014 and has a background in the banking industry. She had previously gained substantial experience within the insurance worker's compensation sector and completed her Diploma in Personal Injury Management.

Natalie's awareness of occupational health and safety issues provided the Board with exceptional knowledge. Natalie enjoys her involvement in her local community.

Thank you Natalie. We wish you the best for your future endeavours.

Dr James R Thomson

Dr Jim Thomson graduated from Monash Medical School in 1974 and was employed at several hospitals before joining a group medical practice in Timboon in 1980. He then operated a solo practice in Koroit for almost 7 years.

Jim joined the Nhill Medical Clinic commencing practice in February 1988 and began as a Visiting Medical Officer at the Nhill Hospital and then West Wimmera Health Service.

Dr Jim left the Nhill Medical Clinic in 2003. He again joined the fold of West Wimmera Health Service as the General Practitioner at Natimuk and a Visiting Medical Practitioner for West Wimmera Health Service at Natimuk Aged Care Centre.

Staff still miss his merry ways and recall his dieting pattern was either strict eating leaves or fossicking to have a large slice of something very sweet and sinful.

Jim was truly loved by the entire community, he visited and spent time with the residents as a friend and as their doctor.

It was a familiar sight to see Jim and his pooches roaming the passages of the Natimuk facility... also fossicking for a sweet treat!

The residents looked forward to seeing the dogs and staff can recall one gentleman who was unable to move could always raise his hand enough to give the dogs a little pat.

Dr Jim we wish you a happy and enjoyable retirement.

