



WEST WIMMERA HEALTH SERVICE

Community and Allied Health
Candidate Information pack



Our vision

To pursue excellence in health care services by working collaboratively with our peers and embracing innovation and technology.

Our values

West Wimmera Health Service has core values that are upheld and translated into reality through the words and behaviours of all our staff. These values are the foundation upon which West Wimmera Health Service is built.

 **Strong leadership and management**

We value our organisation and will encourage exceptional professional skills and promote collaborative teamwork to drive better outcomes for our consumers.

 **Effective management of the environment**

Our service is managed in ways which minimise our impact on the natural environment.

 **A safe environment**

The safety of our staff, patients and visitors is fundamental to how we operate.

 **Responsive partnerships with our consumers**

We maintain a productive relationship with our communities and stakeholders through open communication, honest reporting and a willingness to embrace constructive suggestions.

 **A culture of continuing improvement**

The delivery of superior care to our consumers motivates a cultural of quality improvement in all that we do.

Our principles

The following key principles underpin all our decisions:

PRINCIPLE 1

Evidence-based decision making that informs where we should invest, the priorities we set and how we deliver our services.

PRINCIPLE 2

Quality care underpins everything we do. We meet the Australian standards for quality in health care.

PRINCIPLE 3

A health promotion approach to the design and delivery of our health services by focusing on prevention and effective health maintenance.

PRINCIPLE 4

A focus on primary health care where we are always seeking to decrease the number of patients requiring hospitalisation and their overall reliance on the hospital system.

PRINCIPLE 5

Regional integration by connecting the range of organisations, systems and service providers that operate within our region to deliver seamless health care services to our consumers.

PRINCIPLE 6

Healthy ageing for our community through integrated and connected care to maximise the length of time our consumers are able to remain healthy and minimise periods of ill health.

PRINCIPLE 7

Innovation to ensure we always consider opportunities to approach health care delivery in a smarter and more effective way.





Organisational context

West Wimmera Health Service (WWHS) provides high-quality hospital care, residential aged care, disability services and community services to more than 16,000 people in the West Wimmera region. We deliver services that are compassionate, responsive, accessible and accountable to individual and community needs and which are designed to achieve quality outcomes.

WWHS has a budget in excess of \$44 million and employs 590 staff across nine campuses at Nhill, Kaniva, Jeparit, Rainbow, Goroke, Natimuk, Murtoa, Minyip and Rupanyup.

The organisation has a total of 150 residential aged care beds, 54 acute beds and a broad range of community health services are available from many of our campuses, keeping our community well at home.



Our approach to health care

Our strategic directions have taken account three waves of change that we see are transforming the modern health care environment. The waves include the provision of patient-centred care, greater health literacy and the use of science in prevention.

Wave 1 – Patient-centred care

International evidence shows that the most effective health services are those focused on delivering care that responds to the unique circumstances and needs of each patient. Those unique needs are met through the formation of responsive, multi-disciplinary health care teams.

We will see our patients proactively maintaining and improving their own health. We will see health care teams expand to include lifestyle coaches, social works, nutritionists and fitness trainers.

Wave 2 – Empowered consumers

Consumers have greater health literacy and are more empowered than ever before. They are taking a more proactive approach to their own health care, choosing when, where and how they access services.

In our increasingly competitive environment, consumers are becoming more selective about where and with whom they invest their money. As the retail consumer market builds via public and private exchanges, consumers will use their health care dollars to actively vote for better care.

Wave 3 – The science of prevention

Advancements in science and research are bringing us closer to tailoring health care and treatment plans to individual patients based upon their specific genetic and genomic make up.

Patients will be able to proactively manage their health and prevent the onset or progression of illness and disease. This will be made possible through the use of technologies that will see, for example, mobile devices transmitting biometric information to retail health clouds for immediate diagnosis and treatment plans.

Our region

The Wimmera-Mallee region is approximately mid-way between Melbourne and Adelaide in north west Victoria. Horsham is the economic regional centre of the broad Wimmera region.

West Wimmera Health Service covers a geographical area of 22,000km² and is bordered by the Big Desert to the north and extends beyond the Little Desert National Park to the south. The Service's campuses run over four local government areas – Hindmarsh, West Wimmera, Yarriambiack and Horsham Rural City.

With its rich natural environment and diverse landscapes, the region is an increasingly popular playground for outdoor adventure enthusiasts. The Wimmera Mallee is widely regarded as the agricultural heart of Victoria and is a stone's throw away from some of the best rural natural attractions in Australia. There are rivers, lakes and waterways throughout the region that provide recreational and environmental opportunities.

The Health Service operates in Nhill, Goroke, Jeparit, Kaniva, Minyip, Murtoa, Natimuk, Rainbow, Rupanyup and the surrounding area. These communities are well serviced with quality schools, a variety of contemporary sporting facilities and access to a wide variety of recreational activities, including camping, four-wheel driving, water skiing, hiking and climbing. Tourism, and in particular outdoor adventure activities are increasingly significant to the regional economy, which has traditionally been dependent upon the agricultural industry. There is an increasingly diverse multi-cultural population in the region, especially with the Karen people who have made a home in Nhill.

Outside agriculture, the West Wimmera Health Service is one of the region's major employers. The Wimmera Mallee is the perfect location for starting or raising a family, advancing your career and finding the right balance in life.







Working at WWHS:

Our community and allied health services play an integral role in the health and overall wellbeing of our communities. We are dedicated to working in collaboration with our staff and customers to deliver the best healthcare possible and believe in supporting everyone to thrive.

We are looking for like minded individuals to join our team and help us to make a difference.

Benefits of working as a part of our team include:

- Enjoy a collaborative approach amongst our community health and clinical teams to deliver the best outcomes for our customers and community, taking a multi-disciplinary and patient-centred focus
- Work across a range of our sites and diverse communities
- Continue to develop your knowledge and skills through ongoing professional development and education programs
- Opportunities for career progression
- Salary packaging
- Employee Assistance Program
- Accrued Day Off (full time employees)
- Free parking
- Comprehensive orientation program and ongoing staff support
- New graduate program, offering a support network and further professional development
- Opportunities to apply for our Bursary Program, where contributions of up to 50% of a successful applicant's HECS/HELP debt are negotiable as part of the package
- Opportunities for flexible working arrangements
- Brand new Ray and Violet Marshman Community Rehabilitation Centre at our Nhill Hospital; offering new physiotherapy treatment area (now open!), a state of the art hydrotherapy pool for rehabilitation programs (opening soon), and a community gym (opening soon)
- Moving assistance program for eligible applicants, where fully furnished interim accommodation for the first month of employment is negotiable to assist with the transition phase
- Complimentary access to a large database of electronic journals

Dietitian (Grade 1 or 2) Full Time

If you're passionate about health and wellbeing...we want you!

- Work in our diverse and rewarding health service
- Inpatient, residential and community clients
- Lead positive change through the delivery of nutrition care, support and community education programs
- Enjoy being part of a welcoming, knowledgeable team

Our Dietetics team provides nutrition care, education, clinical advice and nutrition support to referred inpatients and outpatients, and aged care residents across our nine West Wimmera Health Service sites.

We take great pride and satisfaction in helping to support healthy communities, healthy lives. If you share our passion for customer care and you're excited by the opportunity to make a difference in remote and rural communities, this could be the role for you!

Qualifications

- **Qualification in Nutrition and Dietetics. Eligible for membership of the Dietitians Association of Australia.**

Also required

- **Current Police Check**
- **Current Driver Licence**
- **Current Working with Children Check**

Remuneration

**Award:
Medical Scientists, Pharmacists
and Psychologists Enterprise
Agreement 2017-2020**

**Level:
Depending on experience and
qualifications**

Additional resources

-  **Position description - Grade 1**
-  **Position description - Grade 2**
-  **2018/19 Annual Report**
-  **2018/19 Quality Account**
-  **Strategic Plan 2017 – 2022**
-  **Hindmarsh Shire Investment Prospectus**

To apply

Please forward your completed Key Selection Criteria, resume and cover letter to careers@wwhs.net.au

For further information

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WWHS